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TOPIC: DEVELOPMENTS AND THEIR APPLICATIONS AND EFFECTS IN EVERYDAY LIFE.

Time for India to blaze the trail further on UPI: Build guardrails for data privacy

UPI: A Revolutionary Payments System

- UPI is a costless, reliable, and widely used digital payments system in India.
- It has helped India bypass traditional card networks and accelerate digital transactions.

Concerns Over Market Dominance

- Google Pay and PhonePe dominate the third-party app provider (TPAP) space.
- Policies aiming to cap market share below 30% may be counterproductive.
- Positive network effects naturally lead to market concentration.

Key Issue: Personal Data Protection

- UPI shares more user data than traditional payment methods.
- Unlike credit cards, UPI lacks strict data storage standards.
- Data-sharing policies of TPAPs are not publicly transparent.
- The presence of multiple intermediaries increases the risk of data leaks.

Business Model and Data Collection Concerns

- UPI remains free because it relies on data collection and sharing.
- TPAPs leverage user data for expansion into financial services like insurance and loans.
- Artificial market-share caps do not solve data privacy issues.

Impact of the Digital Personal Data Protection (DPDP) Rules, 2025

- TPAPs may be classified as significant data fiduciaries under new regulations.
- The DPDP draft emphasizes data minimization principles.
- UPI should collect only the necessary data with clear user consent.
- Government exemptions should apply only to NPCI, not private TPAPs.



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Global Perspective and India's Leadership

- The G20 Troika (India, Brazil, South Africa) calls for equitable data governance.
- India has the opportunity to lead in financial Digital Public Infrastructure (DPI).

Conclusion

- UPI has revolutionized digital payments, but data privacy remains a challenge.
- Instead of market-share caps, strict data governance and transparency are needed.
- Implementing DPDP principles can ensure trust, security, and fair competition in the UPI ecosystem.

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